

## Download and installation instructions of Archive [TRIPSP2.EXE]

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### DOWNLOAD INSTRUCTIONS FOR INTEL(R) PROSHARE(R) VIDEO SYSTEM 500 VERSION 5.2 UPGRADE

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You will need your Intel(r) ProShare(r) Video System 500 Version 5.x serial number and approximately 380 megabytes of free disk space

#### Downloading & Unzipping the Upgrade File

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1. Create a temporary directory (for example, C:\VS500) in which you will store the downloaded file.
2. Download the upgrade file (TRIPSP2.EXE) to this directory.
3. When the download is complete, select "Run..." from the Start menu.
4. In the Run dialog box, enter "C:\VS500\TRIPSP2.EXE -d" (replace "C:\VS500" with the name of the temporary directory you created).
5. Click "OK".
6. When the WinZip\* Self-Extractor dialog box appears, verify that the directory listed in the "Unzip To Folder" dialog box is the same temporary directory you created, then click "Unzip".

The upgrade file will then unzip, placing all files in their appropriate directories. When the process is complete, the following message appears:

"1207 files unzipped successfully"

If a different message appears, the file may have been corrupted during the download. Contact Picturitel Customer Support at <http://support.picturitel.com/>

7. When the unzip is complete, click "Close".

You now have the image of the Intel(r) ProShare(r) Video System 500 Version 5.2 CD on your hard disk.

#### Installing the Upgrade

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1. Make sure you have your Intel ProShare Video System 500 Version 5.x serial number available.
2. In the Run dialog box, enter "C:\VS500\SETUP.EXE" (replace "C:\VS500" with the name of the temporary directory you created).
3. Click "OK".
4. Follow the instructions in the setup program.

## Troubleshooting

- If you are putting the upgrade on a network file server, make sure that long file names are supported.
- If you are installing the upgrade from a network server, YOU MUST FIRST MAP A DRIVE LETTER TO THE ROOT DIRECTORY OF THE UPGRADE.
- During a network install, if the installation program does not recognize the Intel ISDN/audio/video capture card, and it is properly installed in the system, long file names are probably not supported on your network file server. To workaroud this, copy the file "X:\DRVRSNT\PSHWDE~1.SYS" to "C:\WINNT\SYSTEM32\PSHWDETECT.SYS" (where X: is your network drive letter). Rerun setup.

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